

## SAFETY WARNING

Dear Dutch ID Rider,

At Optima Cycles (Dutch ID), safety comes first. If we spot something that could potentially limit this safety, we take precautionary action and warn about the risks. In this message, we want to inform you of a possible problem that can arise when the bolts of the seat post clamp are fixed much too tight during assembly. Please read this message carefully to be aware of the problem and the next steps.

When mounting or adjusting the saddle on the Dutch ID, two bolts are tightened to secure the saddle. If a bolt is too loose, the saddle may shift in the rails. If a bolt is tightened significantly tighter than prescribed, there is a risk of overloading. Long-term overloading could cause the bolt to break while cycling. If a bolt breaks, the saddle may even come loose from the seat post in the worst case. We naturally want to avoid this at all times. In technical terms, a tightening torque of 10Nm applies, as is also indicated on the seat post.

This warning concerns Dutch ID equipped with the seat post Satori Harmony as shown below.



We stress that the seat post and bolts themselves are safe and meet all requirements. This is only an exceptional situation where the bolts are tightened much harder than permitted. This is also proven by many tests in which we have tested for breakage over long periods. Only when the bolts were heavily overloaded we were able to simulate a breakage, never when the bolts were properly tightened.

What can you do?

Make sure the bolts are never loose, allowing the saddle to slide, and certainly not tighter than allowed. Only adjust the bolts with the right tool (torque wrench) according to the correct torque. If you do not have a torque wrench yourself and you notice that it is necessary to adjust the saddle; have your Dutch ID service point adjust these bolts. As long as there is assurance that the bolts are tightened correctly, nothing needs to be done.

Do you have any questions regarding this message? Please contact your Dutch ID service point.

You can find a shop near you via this [link](#).

Kind regards,

The Dutch ID Team